

James Gottschalk III

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PROFESSIONAL SUMMARY

Proven Quality Assurance professional with 6+ years manual web test experience. Recent graduate of DigitalCrafts full-stack web development bootcamp with an interest in software development with an emphasis in quality assurance. Possesses deep, analytical mindset to find defects & bugs and their root cause.

EXPERIENCE

Riskalyze - Atlanta, GA

QA Technician, 09/2017 - Present

Provides a stringent testing environment for a squad of six developers on the Professional Services and Advisor Tech project team, working in two-week sprints. Follows extensive QA process to ensure company standards are met and exceeded. Works in Cucumber/Gherkin testing framework, and runs automated tests with Selenium. Utilizes qTest to manage test coverage, Jira to track development projects, bugs, and defects, and Zendesk to field support issues and triage bugs and research customer issues

- In segments, tested roughly half of a major site refactor to React. This massive project was announced to the development team in August 2018 and was due to launch in October 2018. Constant use and testing led to the filing of a considerable amount of defects.
- Participated in large scale project called Stats which is an interactive, real-time data visualization tool for Premier priced customers. This was an extensive QA project that required the test of back-end data and front-end visuals that was ultimately expected on a tight deadline. This turned out to be one of the best selling features of the Premier plan and continues to drive revenue month after month.
- The Advisory and Management Fee rollout at Riskalyze required a special eye for detail and math to ensure percentages were correct across the platform. This is a tool that advisors had long requested in order to attach their own firm-level tiered or progressive fee schedules to client portfolios or model portfolios as they saw fit. Strict testing measures saw this fail test protocols several times throughout the cycle before it was solid for production.

iHeartMedia - Total Traffic and Weather Network - Atlanta, GA

Data Quality Analyst, 04/2012 - 09/2017

Performed extensive data collection project in contract with major automotive and GPS companies throughout the United States. Utilized software to analyze the data which was ultimately used to evaluate the performance of each local office inputting highway traffic data into Total Traffic's traffic management system. Tested new features of the traffic management system for the outsourced development team.

- Weekly travel to top 29 US markets by congestion, collecting highway traffic data during morning and evening drive times
- Recorded and edited training video modules for internal staff in local markets which are still used today
- Provided software support to our internal users and triaged issues before escalating to the development team. This included adding new roads and TMC data points to our existing consortium coverage maps.
- Created in-dash "simple traffic maps" for Toyota and Lexus vehicles for Canadian provinces, Puerto Rico, and various US states which ultimately provided a visual traffic product for non-navigation customers.

EDUCATION

DigitalCrafts - Atlanta, GA

Certificate in Full Stack Web Development, 2018

Kennesaw State University - Kennesaw, GA

Marketing Major, 2015-2017

ACHIEVEMENTS

2018 Riskalyze Hackathon - First Place